

Colin Mead

VP, GLOBAL SUPPORT



Colin Mead has more than two decades of international support and services leadership experience in the high tech industry, supporting global enterprise, government and managed services IT environments. He joins Pure Storage from Riverbed Technology where he was the Senior Vice President of Worldwide Support. Colin was responsible for all aspects of its \$450M post sales support business including technical support, logistics, renewals, support partner program and system operations. While in this role, he was awarded the Technology Services Industry Association's (TSIA) highest award for customer service excellence four years running, in addition to being recognized by JD Power for providing an "outstanding customer service experience."

Colin is a graduate of Thames Valley University in the UK and St Mary's in Moraga, CA. He also held executive positions at Mirapoint and N.E.T.